

FUN FARM HIGH ROPES

BOOKING TERMS AND CONDITIONS.

THIS IS AN IMPORTANT DOCUMENT: YOU MUST READ IT BEFORE BOOKING TO USE THE HIGH ROPES COURSE.

- **CLOTHING.** Participants must wear suitable clothing and dress according to the weather. Stomach should be covered so that harnesses can be worn comfortably. Loose clothing must be tucked in or removed. For modesty and comfort skirts and dresses should not be worn. We recommend participants wear long sleeved tops and long trousers or knee length shorts to prevent grazes and rope burns. Harnesses are provided for the duration of the activity and must be worn.
- **FOOTWEAR.** We recommend flat soled boots or trainers to reduce risk of injury, slips and trips. No open toed shoes, flip flops or high heels are to be worn on the course. Anyone who does not wear the correct footwear will not be allowed on the course.
- **HEALTH CONDITIONS.** Anyone who has an existing physical injury, behavioural or medical condition must inform staff and complete a notification stating they are aware of the risks. We do not recommend you take part if you;
 - have a back injury
 - are pregnant
 - have a heart condition
 - are asthmatic
 - have severe diabetes
 - are prone to fits or Epilepsy
- **AGE, SIZE AND WEIGHT.** Minimum age is 7years old, to Adult. Minimum height is 110cm (1.1metres) tall wearing suitable footwear. Maximum weight is 120kg or 18 stone 12 pounds. We have a selection of different sized harnesses, but anyone that cannot be fitted correctly into a harness provided cannot participate on the course.
- **SUPERVISION.** We require at least one adult (over 18) to supervise up to four children (under 18). Supervising adults may participate on the course or supervise from ground level.
- **ACKNOWLEDGEMENT OF RISK.** High ropes activities can be physically demanding and participants could sustain minor injuries e.g. grazes and rope burns. It is a requirement that participants are capable of understanding safety rules and able to follow safety instructions from the Instructors. Adult participants and adults supervising children are required to sign a Risk Acknowledgement and Consent form.
- **LONG HAIR.** Long hair must be tied up to prevent tangling and entrapment.
- **HELMETS.** Helmets are provided and must be worn whilst participating on the course.
- **JEWELLERY AND BELONGINGS.** We do not recommend that Jewellery is worn on the course. We cannot be responsible for loss or damage to jewellery, rings, necklaces, bracelets, mobile phones, wallets or other belongings whilst using the course or facilities. Participants must remove loose items or have them secured in a zipped pocket. Lockers are provided for small personal items.

- REFRESHMENTS. Fun Farm offers a wide range of snacks, beverages and hot drinks for sale. We request that only food purchased on the premises is consumed on the premises.
- FOOD AND CHEWING GUM. Food is prohibited on the course. Chewing gum is prohibited on the course. Please remove chewing gum as it is a choking hazard.
- TOILETS. Please ensure any children you are supervising have visited the toilet (if needed) before they put on a harness, as it will take up valuable time to remove the harness and this will reduce your time on our high rope course.
- WEATHER. The course will stay open during wet or inclement weather. Please make sure you dress appropriately for the weather conditions. The course will only be closed in the event of icy conditions, high winds or thunderstorms.
- ALLOCATED START TIME. It is crucial that you arrive 20 minutes prior to your allocated start time. A missed time slot will be treated as a cancelled booking and no refund will be given.
- SESSION LENGTH. An hour's high ropes session includes 15 minutes for safety briefing and harnessing and 45 minutes participation on the course.
- DELAYS AND SLOW PLAY. There may be delays on the course due to the mixed ability of the participants involved or due to the removal of participants from the course by instructors. Fun Farm cannot be held responsible for any delays caused by the actions of other participants during your allocated activity time, or consequential delays to later bookings. No refunds will be given.
- DRUGS AND ALCOHOL. Anyone who is deemed to be under the influence of drugs or alcohol is not permitted to access the course.
- FUN FARM AUTHORITY. The booker agrees on its own behalf and on behalf of each and every party member;
 - that the opinion of Fun Farm is final;
 - to comply with any request or order made by Fun Farm in the interests of safety howsoever expressed;
 - to comply with any reasonable instruction given by Fun Farm for any other reason.
 - Fun Farm reserves the right to request any party member to leave or be removed/rescued if in the opinion of Fun Farm the party member is behaving in a dangerous, unreasonable or disruptive manner and the party booker agrees to procure that such request will be complied with by each and every party member. In such circumstances Fun Farm will be under no liability to the party booker or the party member in respect of any refund of the booking or compensation for any costs or damage which may be incurred by the party booker or the party member.
- POSTPONEMENT. Whilst every effort is made by Fun Farm to carry out the activity in accordance with the booking, it retains the right to postpone or change the booking or nature of the activity if this is necessary due to circumstances beyond its control including, but not limited to, adverse weather conditions, unavailability of trained staff or appropriate equipment. In such circumstances Fun Farm will notify the booker as soon as reasonably practicable of such changes and suitable arrangements will be made.
- DAMAGE. The party booker agrees that in the event of damage being caused to any facilities, (including buildings, equipment and fixtures and fittings), they shall be liable for all the damages so caused or the full replacement values of each and every item.